

Direct-debits

SEPA DIRECT DEBIT AND MANDATE MANAGEMENT SOFTWARE

Direct-debits is a software published by Exalog, which **manages your SEPA direct debits and mandates**, whatever your company's size or business sector. It provides the necessary functions to manage your schedules, to edit and store mandates in paper or electronic format (e-mandate). Direct-debits allows you to track your customer accounts and improve the handling of rejected SDD.

HIGHEST LEVEL OF SECURITY

- **Connection** requiring login/password
- User access **management** by user, account or function
- **ISO 27001 and 22301** certified infrastructure sites
- **Redundant systems** at every level available 24/7
- Complete **traceability** of each user's actions

ALL-INCLUSIVE OFFER

- Licensing fees
- Updates
- Data backup
- Software maintenance
- Phone support
- Multi-bank connectivity

2 month
free trial

A MULTI-COMPANY AND MULTI-BANK APPLICATION ON A EUROPEAN SCALE

Available as a SaaS application (Software as a Service), you can connect to the Direct-debits software using a simple web browser. The number of users is unlimited.



FUNCTIONS TO FULFILL YOUR SPECIFIC MANAGEMENT NEEDS

Creation of all kinds of direct debit schedules

- Fixed or open-ended term
- Fixed or variable amounts
- Any frequency (monthly, quarterly, etc.)
- SEPA Core or SEPA BtoB

Mandate management

- Creation: data entry or file importation
- Automatic generation of the RUM
- Sending the mandate by e-mail
- Signing the mandate by e-mail*
- Signing the mandate by mail
- Archiving of the signed mandate*
- Batch updates*
- Pre-notification and amendment management

Schedule administration

- Automatic management of contracts' start/end dates
- Tracking of customer account
- Batch updates
- Collection forecasts
- Transaction status created per customer/due date

Due date management assistance

- Automatic preparation of due dates
- Support for validation of orders to be issued
- Generation and sending of the standardised files

Direct debit converter from CFONB to SEPA*

- XML ISO 20022 format
(mandate management function)

Handling payment incidents

- Integration and automatic reconciliation of unpaid amounts (camt.054)
- Re-presentation and cancellation of direct debits
- Billing costs of outstanding
- Entry of reimbursement transfers (overpayment)
- Creation of customisable reminder letters

Data import/export

- Customisation of exchange formats
- Generation of direct mail files for debit notices
- Exportation of analytical reports (Excel, PDF)

*option

SERVICES

Customer support

- Standard call rates apply
- Multilingual phone support (EN, FR, ES)
- 9am-12.15pm and 2pm-5.15pm

Usage assistance tools

- Guides and video tutorials
- Online help

Online registration

- On www.direct-debits.com

Our sales department at your disposal



- By phone at +33 (0)1.41.46.10.02 (9am-6pm)
- By e-mail at contact@exalog.com